



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:	§	Attorney Docket No.:14274HUUS01U (22171.304)
	§	
	§	
McKenna et al.	§	
	§	
Serial No.: 10/032,027	§	Group Art Unit: 2661
	§	
Filed: Dec. 20, 2001	§	Examiner: Blount, Steven
	§	
For: SYSTEM AND METHOD FOR PRESENTING QUEUE LENGTHS OF VARIOUS MEDIA USED BY SERVICE CENTERS	§	
	§	
	§	
	§	

Commissioner for Patents
Mail Stop Amendment
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action of September 14, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Drawings begin on page 7 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

Remarks/Arguments begin on page 8 of this paper.

An **Appendix** including amended drawing figures is attached following page 17 of this paper.